

SAMSUNG Drop In at Graystone – Event Policy and FAQs

What is Samsung Drop In at Graystone?

To celebrate the launch of Galaxy S25 Ultra and and free skate sessions across the UK, join our epic launch event in Manchester. You can free skate, get lessons with Skateboard GB coaches, or join in the skate jam. The café space is hosting multiple free activities with the Galaxy S25 Ultra, and a Design your board session with Tab S10 Ultra.

Where is Samsung Drop In at Graystone?

Drop In at Graystone will take place at Graystone Action Sports, 47 Brunel Ave, Salford M5 4BE

When is Samsung Drop In at Graystone?

Drop In at Graystone will begin with Free Skate Lessons and a Design your board Session from 12:30pm. The activities and Skate Jam will continue to 3:30pm on April 12th.

How many people are allowed in the event at once?

The park has a max capacity of 150 people at any time during the day.

Do you need to register for Drop In at Graystone

You do not need to book tickets to enter, however all activities will run on a first come first serve basic, so to avoid disappointment, we'd recommending heading down to the event as early as possible.

Do I need to be over 18 to enter Drop In at Graystone?

Under 18's can enter Drop In at Graystone if they are accompanied by a parent or guardian over the age of 18 and waivers are signed by parents or Guardians.

Why do I need to sign a waiver to enter Drop In at Graystone?

You will need to sign a waiver in order to; participate in any skating and programme activity, participate in and have your data held for any on-site competition fulfilment, ensure you are happy to be captured on camera at the event.

Can I enter Drop In at Graystone if I refuse to sign a waiver?

Unfortunately not – you must sign the waiver in order to gain entry to the park.

Can I leave Drop In at Graystone and come back inside?

No. We are operating a one-in one-out policy on the door and so once you leave, re-entry will not be permitted. You can only leave the venue to access the smoking area.

Are there any rules or restrictions at Drop In at Graystone?

Whilst we want all guests to enjoy themselves, we simply ask you to be considerate of other guests. Anyone suspected of being intoxicated either on arrival/during the event, or showing signs of anti-social behaviour, will be asked to leave or removed. You need to adhere to the Event Policy, Event rules, and Event staff directions and orders.

Is there a First Aid onsite at Drop In at Graystone?

Yes. We will have a number of First Aiders available throughout the event. Please speak to a member of staff if you are seeking medical support.

Do you store any of my personal information?

If you agree to it, we will store your information for Samsung Electronics UK Marketing. Personal data will not be passed on to another third party.

Will photos or videos be taken of me?

There will be photographers and videographers at Drop In at Graystone who will be capturing content for use. There is a chance you may be captured as part of this. If you do not wish to be captured, please let a member of our team know upon entry to the event. Please note – the Drop In at Graystone experience is a Camera focus event, so you may be entry if you do not wish to be photographed, and/or filmed, as we cannot guarantee this.

What will the footage be used for?

Any footage captured at Drop In at Graystone will be used for Samsung Electronics UK and Skateboard GB's own commercial use to either promote or recap the event across channels such as Samsung.com, skateboardgb.org, <https://www.graystoneactionsports.co.uk/YouTube>, Facebook, Instagram, TikTok, snapchat.

Can I smoke? If yes, where?

Smoking or vaping is not permitted inside the premises. You will need to exit via the main entrance and access the smoking area over the terrace.

Do you have toilets?

Yes, there are toilets onsite including an accessible WC.

How accessible is Drop In at Graystone?

The venue is accessible and has an accessible WC. Please let a team member know if you need any additional support.

Is there Wi-Fi I can use?

Yes, free Wi-Fi is available onsite.

Do you have somewhere I can store my coats/bags?

Yes, the park has cubicles dotted around the park for storage. Please note we take no responsibility for lost items.

What do I do if I have lost something at Drop In with Graystone?

Please report this to a member of our team and we will do a sweep of the venue once the event has closed. If your lost item is found, we will store this securely onsite. Please get in touch with info@graystoneactionsports.co.uk and they will arrange a date for you to collect your belongings.

Can I bring food and drink into Drop In at Graystone?

We ask you not to bring your own food and drink into park. We have a cafe that serves a selection of food and drinks and is open from 9:30am-8pm

Do you have a social media handle?

Yes! Follow event updates and via [@SamsungUK](#) [@SkateboardGB](#) and [@graystoneactionsports](#) on Instagram and TikTok.

How do I find out more about Samsung?

There will be Samsung representatives on site at Drop In at Graystone who will be able to tell you more about the new Galaxy S25 Series and the range of other new Samsung products. If you would like to find out more about Samsung in general or our partnership with Skateboard GB, please let a member of staff know and we can put you in touch with someone in the PR or Marketing team at Samsung Electronics UK.

Do I have to pay to enter or take part in the sessions?

No, entry is completely free, with activities within the event space which are also free to participate in.

How long is my personal information stored for?

Samsung Electronics UK will securely store any personal data shared as part of the waiver on entry for marketing purposes in accordance with Samsung privacy policy
<https://www.samsung.com/uk/info/privacy/> .

How do the Free Skate sessions and Skate Jams work?

All those who wish to skate, no matter skill level, will need to sign the waiver to do so. Helmets and knee pads will be available at the event for those who need them. Helmets are advised to be worn by all skateboarders. If you are an experienced skater, please take discretionary caution.